

**COPELAND**



**NASHVILLE**

## Customer Information Form

\*\* Please send this form with your clarinet.

\*See note at bottom about shipping insurance

Name: \_\_\_\_\_

Return Address: \_\_\_\_\_

City/State/Zip: \_\_\_\_\_

Phone/Cell #: \_\_\_\_\_ Text ? Yes or No

E-mail: \_\_\_\_\_

Instrument: \_\_\_\_\_

Serial #: \_\_\_\_\_

Any specific concerns with your clarinet? Work requested? (Overhaul, cleaning, etc.)

Can I add you to my Copeland Clarinets email list? Yes or No

Do you need a signature required at time of delivery? Yes or No

Please sign here acknowledging that you are aware of my policies located on my website at:

<https://betterclarinets.com/shipping-return-policy/>

X \_\_\_\_\_

\*\* Shipping insurance is recommended if you do not have your instrument covered via your home insurance or other instrument insurance option.

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## Product Selection Form

**\*\*INCLUDE THIS WITH YOUR CUSTOMER FORM\*\***

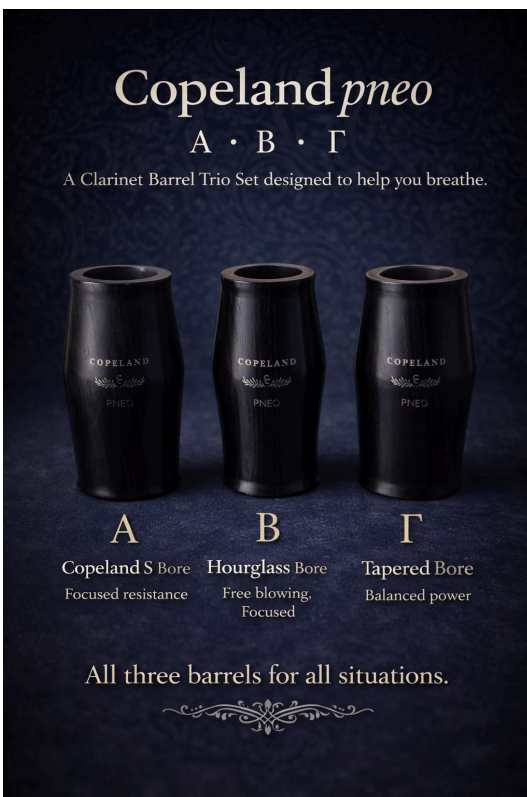
While your instrument is in the shop for maintenance, take advantage of improving the sound of your clarinet **with our Copeland Pneo Barrel Trio set.**

Our Copeland Pneo barrel system is designed to optimize response, tuning, and tone across your instrument. Each set allows for fine adjustment to better match your playing style and setup. Since your instrument is already in the shop, we can professionally fit and dial in your Pneo barrel set at no additional cost.

Select below to add a Pneo barrel set (\$350) to your order:

YES \_\_\_\_\_

NO \_\_\_\_\_



Please print and attach to shipping box:

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**Copeland Clarinets**  
**330 Mallory Station Rd**  
**Suite C5**  
**Franklin, TN 37067**

**COPELAND**



NASHVILLE

**Clarinets by Copeland**

**Info@betterclarinets.com**

### **Shipping Instructions**

1. Start by packing the clarinet inside the case well with paper towels. Check case when it is closed that clarinet is not shifting around.
2. Wrap bubble wrap or kraft paper around clarinet case with tape to keep case from opening while in transit.
3. Find a box that is only slightly bigger than the case. Use fill (bubble wrap or packing peanuts or paper) to take up any space around the case.
4. Slightly close the flaps on the case and shake the box to see if you need to add more fill. You want the case to be snug inside the box, so it doesn't shift around.
5. Ship and attach address to box with the customer form inside the box.
6. Relax and wait patiently for your better than new clarinet to arrive back home!

THANK YOU!!!